

Hirsch Creek Golf and Winter Club COVID-19 Policies and Procedures

- Hirsch Creek Golf and Winter Club (HCGWC) is following the recommendations and guidance of both the Federal and Provincial Health Authorities
- All players will follow the physical/social distancing rules of 2 meters apart at all times
- Players WILL NOT attend the course if they are feeling unwell or are experiencing any of the COVID-19 symptoms. They will also NOT attend the course if they have recently (within 14 days) returned from International travel (this includes the U.S). Call 8-1-1 if you are experiencing symptoms or contact your health provider
- On course modifications have been made to ensure that players do not need to touch any golf equipment except their own

Anyone found to be not following and respecting the new rules will be asked to leave the course and will have their playing privileges revoked. Players are expected to inform themselves and educate themselves and if in doubt, ask. There are no excuses.

Marshals will/may be on the course to monitor play and that these rules are being followed, they will have the authority to require anyone not following the rules to immediately leave to property. Further action may be assessed by the General Manager, the President of the club, person(s) appointed by the President or the Board.

These rules are for "ALL" club users. Violation of these rules by a Club Members may constitute them as a member "Not in Good Standing" and their membership may be revoked with all dues and fees forfeited.

We reserve the right to make changes as needed without prior notification

CLUBHOUSE

1. Lower lounge bathrooms and lockers are available but please wash/sanitize you hands when entering and leaving
2. The Creek Bar and Grill is open 11:00pm-8:00pm daily for dine-in take-out. The chairs and tables are spaced out to following all Provincial, Federal and Work Safe BC guidelines. The tables and chairs are not to be moved and a maximum of 6 people per table.
3. Hand sanitizers are provided at entrances including the Kiosk and outhouse bathrooms
4. You MUST sanitize your hands before entering and exiting the washrooms

TEE TIMES

1. Tee times are available from 7:30am to 7:30pm. This may be adjusted as the season goes on based on COVID-19 restrictions and daylight

2. If you are a member whose dues are paid for, you do not require to check into the pro shop, this can be done with the outside services employee
3. Hand Sanitizer will be provided and is required before entering and exiting the pro shop, this will be available at the pro shop entrances
4. NO Cash will be accepted, we will accept, Debit, Credit Cards and e-transfer
5. To play as a member, your membership must be in good standing i.e. activity fees fully paid. If you would like to arrange payment of fees, please contact Samantha in accounts receivable at 250-632-4216
6. Tee times for full members will preferably be booked online (www.hirschcreekclub.com). To book online you will need your membership number and password. If you need these details or have never booked online, please contact the General Manager via email (manager@hcgwc.ca) and the information and instructions will be provided to you. Alternatively, to book via phone call the Pro-shop on 250-632-4653
7. No 'walk ups' will be permitted. Bookings must be made. For same day bookings please call the pro-shop at 250-632-4653
9. When booking tee times online or by phone, only book for the confirmed players you have. You must provide the names of all the players. If someone is looking to join a group after you have booked, they can go online or call the Pro Shop and see if there is a spot available
11. Tee times are set at 9-minute intervals. If you are taking a powercart proceed to your powercart 5 minutes prior to tee-off and drive straight to first tee
12. Aim to arrive a maximum 15 mins prior to your tee time unless you are going to warm up before you play. If you need to stretch or "loosen up", do so before arriving. We ask to limit your warm-up and practice time to allow other players to use the facilities while social distancing
13. At this time there will be no blocks of tee times assigned for Club play. Please refrain from any organized group games where cards need to be exchanged or groups need to gather and mingle about after play. This may result in having playing privileges revoked. This is a time to get out and enjoy a round of golf and some fresh air
14. Due to the spacing of tee times and the potential volume of members wanting to play there will be no way to allow for just singles or twosomes to play alone if others are wanting to play at that time

DRIVING RANGE

1. A limited number of mats will be put out. If you are practicing and the range is full please allow other players who are warming up and just want to hit a few balls to use your mat. DO NOT change the tee height in the mat

PRACTICE PUTTING GREEN

1. Only 3 golfers allowed on the practice putting green at once, please limit your warm-up to 5 minutes maximum so that everyone gets a chance to warm up before teeing off

POWER CARTS

1. Powercarts are on a FIRST COME, FIRST SERVED basis, no reservations at this time
2. No power carts are allowed in the parking lot
3. All carts will be cleaned and sanitized before and after the round
4. If possible, only touch the steering wheel. Limiting the points of contact is important

CLUB STORAGE

1. Club storage will not be available

PRO SHOP PURCHASES

1. The pro-shop will remain open but with a maximum of 4 customers at a time

WASHROOMS/LOCKER ROOMS

1. Washrooms will be open in the lower lounge before your round and after. Although we will be stepping up our frequency of cleaning and disinfecting, please wash your hands thoroughly and use the hand towels you used to dry your hands to open the door before discarding in the wastepaper basket, NOT THE TOILET
2. Hand sanitizer will be provided in washroom. It is strongly suggested that you also bring your own supply of hand sanitizer
3. The washrooms at holes 3, 5, 8, 13 & 15 will be open

ON COURSE SAFETY

1. Cups will be modified so you DO NOT REMOVE/TOUCH the flag stick. We encourage continuous putting and gimmies. One player on the tee box at a time only.
2. NO Rakes will be in the bunkers, lift/clean/place rule is in effect for all bunkers. Please smooth your tracks with your feet to the best of your ability after hitting your shot(s)
3. No ball washers or benches will be provided
5. Stay a minimum of 2 meters apart at all times while golfing and on while on property
6. DO NOT SHARE clubs, balls, tees, scorecards, pencils
7. We will NOT be providing the sand and seed bottles, please replace your divots
8. Please use gloved hand to open bear proof garbage cans. PLEASE DO NOT THROW GARBAGE ON THE GROUND

COVID-19 PRECAUTIONS

1. No shaking hands
2. All equipment used by staff is thoroughly cleaned between uses
1. Hand sanitizers provided through-out the property
3. Regular thorough hand washing. Guests must wash/sanitize their hands upon entry and exit of facility. We suggest washing you hands for a minimum of 20 seconds as often as possible.

We are doing our best to both provide a safe environment for our members, guests and staff to enjoy the golf season while remaining diligent to our social responsibility to avoid COVID-19 transmission. We will be working hard to implement and maintain this program in hopes of expanding our play, so we need ALL OF YOU to play your part and abide by what we have laid out.

With the course soon to be opening someone who does not realize we are open may wander onto the course. Staff will try limit this but if you should come across them, speak to them respectfully and politely. Anyone doing differently may have their playing privileges revoked.

**Following the policies and procedures are extremely important so we are able too stay open.
*Violation of player expectations will result in dismissal from property with no refund***

Note: COVID-19 can be spread through sources beyond our control. By accepting our guidelines to play golf and be on Hirsch Creek Golf and Winter Club property you waive all rights and do not hold Hirsch Creek Golf and Winter Club responsible.